## Top seven challenges in partnerships today

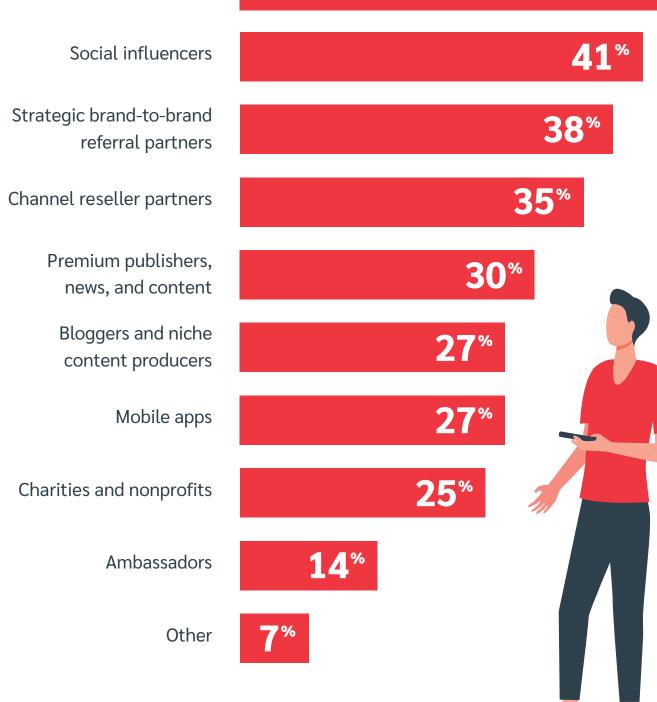
Businesses rely on partners to extend their presence in the market, find new customers, and strengthen the brand, but managing and tracking all partners across all channels can result in a logistical puzzle.

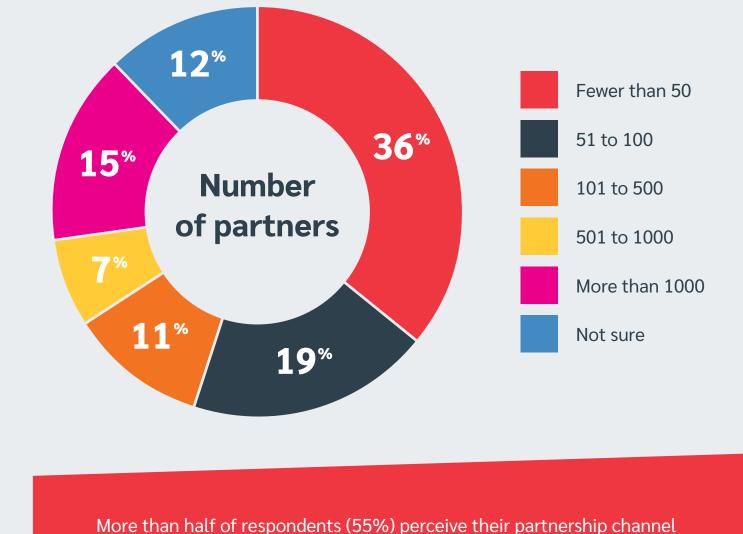
Discover the different partnerships types, number of partners, top challenges, and common goals for partnerships programs today.





Types of partnerships





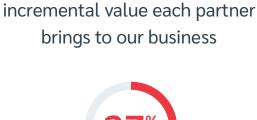
Top day-to-day challenges related to managing partnerships programs

to be a significant-to-critical piece of their revenue strategy. Many mature

organizations see 28%+ share of revenue coming out of partnerships

based on an impact.com-commissioned research study with Forrester.

## Measuring partnership program Discovering new partners/ performance and understanding the partnership opportunities



Creating a single view of a customer across channels and devices



Scaling partnership programs



Maintaining consistency in partner messaging and operations





Revenue growth Customer acquisition in

new segments/markets

Brand expansion

in the marketplace

Market differentiation

Customer/prospect

experience improvements

Customer retention/loyalty



Improving the ROI of our program Cost reduction

Partnership program capabilities that need improvement to meet business goals

Tracking the partnerships' value

Discovering/recruiting new partners

Protecting and monitoring

partnerships for noncompliant behavior and fraud

Planning a solid growth strategy for my partnership program

Optimizing my partnership portfolio

Managing partnership contracts





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Research conducted by

GATEPOI

impact.com is the leading global partnership management platform and has been transforming the way enterprises manage and optimize all types of partnerships including affiliates, influencers, commerce content publishers, brand-to-brand, and more — since its founding in 2008. Through its integrated end-to-end solution, impact.com accelerates business growth by automating the full partnership life cycle, including discovery, recruitment, contracting, engagement, fraud protection, optimization, and payment processing. To learn more about how impact.com's

technology platform and partnerships marketplace is driving revenue growth for

global enterprise brands such as Walmart, Uber, Shopify, Lenovo, L'Oreal, Fanatics,

\*Management levels represented: **21%** hold the title CxO or VP **30%** are Directors **49%** are Managers

Levi's and 1-800-Flowers, visit www.impact.com.

Learn more

\*\*Except where otherwise noted