KRONOS

Deliver an Exceptional Customer Experience in Food Service

Dining establishments need to:
- control labor costs
- create optimized schedules for demand
- engage and retain high quality employees

Food service executives participated in a survey:
Workforce Management Trends in Dining

Fast Facts
Technology Systems Currently in Use

HCM

Kronos	36%
Oracle	31%
Ultipro	12%
Ceridian	9%

Remainder of respondents use Workday, SAP, or Infor

POS

Micros	27%
NCR	24%

Remainder of respondents use Workday, SAP, or Infor

Technology Solution Must-Haves
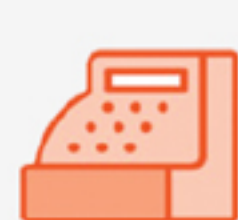
65%
Quality of service and support

63%
Product reliability

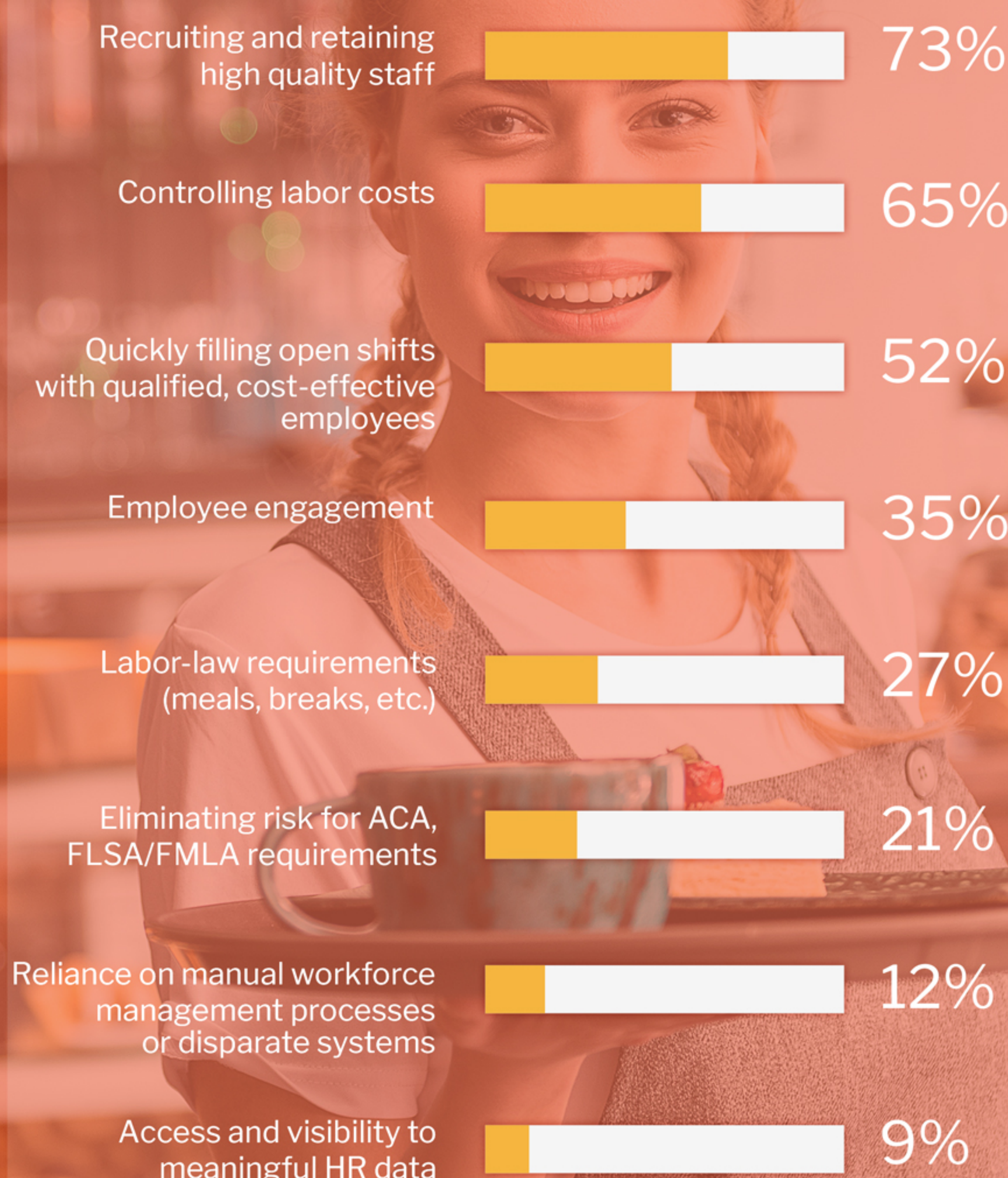**62%**
Ease of use for the end user

Metrics Used to Track Labor Spend

51% Labor as a % of Sales

15% Sales per Labor Hour (SPLH)

Remainder of respondents use both or another metric

CHALLENGES

Recruiting and retaining high quality staff	73%
Controlling labor costs	65%
Quickly filling open shifts with qualified, cost-effective employees	52%
Employee engagement	35%
Labor-law requirements (meals, breaks, etc.)	27%
Eliminating risk for ACA, FLSA/FMLA requirements	21%
Reliance on manual workforce management processes or disparate systems	12%
Access and visibility to meaningful HR data	9%

Kronos for Food Service

Kronos for Food Service delivers innovative workforce management solutions to consistently deliver a quality customer experience, to drive loyalty and value to your bottom line.

- Control labor costs
- Minimize workforce compliance
- Increase employee productivity
- Engage and retain quality employees

Learn More

Get the Kronos for Food Service brochure

Kronos offers the most powerful suite of tools and services to manage and engage your entire workforce.

GATEPOINT RESEARCH

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